



TurboJET WAP Booking System Terms and Conditions

All booking of tickets using the TurboJET WAP booking system ("System") shall be subject to the following terms and conditions:

Ticketing Services:

- TurboJET hereby expressly reserves the right to include or exclude at any time and from time to time and without prior notice the booking of tickets for any ferry routes operated by TurboJET by and through use of the System.
- In no event shall TurboJET be held liable for any damages and/or loss suffered by any Member arising from service by or through the System being withdrawn at any time, with or without prior notice, for any ferry routes operated by TurboJET.
- TurboJET routes for which use of the System are available for booking of tickets included HK-Macau, HK-Shenzhen and Macau – Shenzhen routes.
- These terms and conditions or any information provided in the System may be subject to change by TurboJET at any time and from time to time with or without prior notice. TurboJET hereby expressly disclaims any liability for any damages and/or loss given rise therefrom to Member. Nor shall TurboJET be deemed under any circumstances to have guaranteed the accuracy and/or sufficiency of any such information.
- No advance booking of tickets using the System for a duration of more than 90 days counting both the date of booking (being the 1st day) and the date of the journey (being the 90th day) will be accepted..

Booking Process:

- The System shall be restricted for members' ("Member") use only. It shall accordingly be a condition precedent that any customer desirous of using the System register themselves through TurboJET's online booking website as a Member.
- Customer on becoming a Member will be notified of the login number and password and the Member could then book ferry ticket via the System. TurboJET hereby expressly disclaim any liability for any damages and/or loss caused to the customer in the course of the customer's registration as a Member (including but not limited to the assigning of the login number and/or password) and any disclosure accidental or otherwise to any party of any personal information relating to a Member's account. All bookings made shall be subject to these terms and conditions.
- All payment of tickets booked via the System shall be made by credit card and/or other electronic means of payment acceptable to TurboJET. TurboJET shall be entitled at its absolute discretion and does hereby expressly reserve the right to reject any specific form class or brand of electronic payment as an acceptable means of payment.
- In the event of any dispute between TurboJET and any Member regarding payment, TurboJET's record

regarding the transaction concerned shall be final and conclusive.

- In the event of any dispute between TurboJET and any Member regarding booking and/or payment, TurboJET hereby reserves the right to withhold release of any and all tickets booked in relation to the transaction concerned pending the outcome of the dispute.

Ticketing Limitation:

- Booking of tickets by a Member at any one day using the System shall be restricted to a maximum of 2 tickets per route.
- Discounted tickets for senior citizens (60 years old or above) and children (below 12 years old) for the HK-Macau route shall not be available for booking via WAP booking system.
- No booking of tickets using the System shall be allowed where the department time of the target sailing shall be less than ONE hour counting from the time when booking is made.
- Transfer or re-sale of tickets booked is strictly prohibited.

Ticket Confirmation:

- It shall be the Member's responsibility to ensure that all information provided and any selection made (including but not limited to the date and time of travel) for booking purpose using the System are correct before confirming the booking. TurboJET accepts no responsibility for any error appearing on a ticket whether made by Member in the course of the booking or otherwise and hereby expressly disclaim any liability for any damages and/or loss Member shall suffer in consequence of such error. TurboJET will not entertain any request for refund and/or cancellation of and/or changes to any confirmed bookings.
- A SMS confirmation will be sent to Member once booking is confirmed. It shall be Member's sole responsibility to enquire with TurboJET if no such confirmation is received. TurboJET accepts no responsibility where the booking concerned shall subsequently prove faulty if Member fails to make enquiry where no SMS confirmation is received.
- All bookings made using the System, once confirmed, shall be non-refundable and no request for changes of any information appearing on the ticket or cancellation will be entertained.

Ticket Collection:

- Member shall collect tickets booked no later than 30 minutes prior to scheduled departure time.
- Member shall not be entitled to nor shall TurboJET entertain any request for refund or exchange of tickets booked if Member fails to collect tickets in accordance with these terms and conditions irrespective of the reasons causing such failure.
- Member shall allow enough time for immigration and custom clearance. TurboJET accepts no responsibility for the consequences of Member's failure to do so including but not limited to Member's inability to board any target sailing. Member shall not be entitled to nor shall any request for refund cancellation or change of sail be entertained under the circumstance.
- Ticket collection outlets: TurboJET ticketing offices and Automatic Ticket Dispensers located at ferry terminals. Ticket collection outlets and/or their respective locations may be subject to change at any time

with or without prior notice, under no circumstances shall TurboJET be held liable for any damages and/or loss cause thereby to Member.

- TurboJET does not guarantee that the System and/or any computer system forming part of the System and/or related networks if any will be capable of remaining on-line at any time and at all times. In no event shall TurboJET be held liable to Member for any damages and/or loss suffered in consequence of Member being unable to access the System at any time whether due to failure of the System and/or any computer system forming part of the System and/or any related networks or otherwise.
- TurboJET accepts no responsibility and hereby expressly disclaim any liability to Member for lost of information (including but without limitation Member's own personal data provided on Member's registration as a member with TurboJET's online booking website and/or information relating to any of Member's booking) if any and whether in whole or in part howsoever caused after completion of the booking processes using the System.
- TurboJET hereby expressly disclaim any liability to Member and/or any person entitled to claim for or on behalf of Member and Member shall be deemed to have agreed to waive absolutely all his/her rights to claim against TurboJET for damages and/or loss if any that Member shall suffer in consequence of any information provided by Member for whatever purposes being, without prior written consent of Member and/or TurboJET, disclosed used applied and/or posted by any third party not connected to TurboJET on any media (including without limitation the internet) for whatever purposes.
- Member accessing the System whether for purpose of booking of tickets or otherwise does so at his/her own risk. TurboJET accepts no responsibility and hereby expressly disclaim any liability for any consequence (including but not limited to the possibility of transfer of computer viruses) that may occur to Member's device as a result of the device's linkage with the System and/or related networks.
- ALL CARRIAGE SERVICES PROVIDED BY TURBOJET SHALL BE PROVIDED SUBJECT TO TURBOJET'S TERMS & CONDITIONS OF CARRIAGE APPLICABLE TO THE RELEVANT ROUTE. (Member is advised to refer to TurboJET's Terms and Conditions of Carriage for details).

Conflict

- In the event that any of these terms and conditions herein shall conflict with the provisions of any User Guide relating to the use of the System, these terms and conditions shall prevail.

Law and Language

- These terms and conditions shall be governed by and construed in accordance with the laws of Hong Kong.
- If at any time any of these terms and conditions shall be or becomes illegal, invalid or unenforceable in any respect, the legality, validity and enforceability of the remaining terms and conditions shall not be affected thereby.
- Nothing herein shall operate so as to exclude or restrict any liability, the exclusion or restriction of which is prohibited by the laws of Hong Kong.
- In the event of any discrepancy between this document and any version of this document that has been translated into any other languages, this English language version shall prevail.