



TurboJET WAP Booking System User Guide

Ticketing Services:

- TurboJET PRD routes including HK-Macau, HK-Shenzhen, Macau – Shenzhen routes can be booked via TurboJET WAP Booking System: www.tj2b.com
- 90 days advance booking accepted

Booking Process:

- Passenger should register as our member through the TurboJET online booking website: www.turbojetbooking.com. Upon receiving the login number and password, passenger could purchase ferry ticket via WAP Booking system with payment make by Credit Card

Ticketing Limitation:

- Maximum of 2 tickets per route can be purchased by each passenger per day
- Discounted tickets for senior citizens (60 years old or above) and children (below 12 years old) for the HK-Macau route shall not be available for booking via WAP booking system
- The cut off time for WAP booking would be ONE hour prior to departure time
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- Transfer or re-sale of tickets is prohibited

Ticket Confirmation:

- Payment will directly draw from passenger's credit card account once confirmed the transaction
- Passengers are responsible for ensuring all the details are correct before confirming the transactions
- A SMS confirmation will be sent to the passenger once booking is confirmed
- All confirmed transactions are non-refundable and non-exchangeable

Ticket Collection:

- Passenger should collect tickets 30 minutes prior to departure time
- No refund or exchange of tickets will be offered to passenger for any reasons that obstructing passenger for tickets collection
- Passenger should allow enough time for immigration and custom clearance. No refund or exchange of tickets will be offered to passenger who delayed to board our vessel
- Ticket collection outlets: TurboJET ticketing offices and Automatic Ticket Dispensers located at ferry terminals.

For more details about carriage issues, please refer to TurboJET Terms and Conditions of Carriage.

Enquiries:

- Hong Kong (852) 2859 3333
- Macau (853) 790 7039
- International toll free tel: (800) 3628 3628
(available in China, Macau, and Taiwan)