

## Influenza Precautionary Measures Adopted by TurboJET

To provide a safe and comfortable journey for passengers, TurboJET has adopted a series of precautionary measures for the prevention of influenza according to the response levels announced by the Government.

The precautionary measures are as follow:

### 1. Level 1 - Alert Response Level

#### 1.1 Air Filter System

- 1.1.1 Increase frequency of routine cleaning and sterilization of vessel air filter to a weekly basis
- 1.1.2 Increase vessel fresh air circulation when necessary

#### 1.2. Cleaning and Sterilization Measures

- 1.2.1 Use 1 in 49 diluted bleach to clean sterilized carpets at the exit/entrance of vessels upon completion of every trip.
- 1.2.2 Use of automatic liquid soap machine at vessels' toilets.
- 1.2.3 Use 1 in 49 diluted bleach to clean and sterilize toilets, handrails and door-handles during the journey and upon completion of every trip.
- 1.2.4 Clean and sterilize handrails of gangway before embarkation and disembarkation.
- 1.2.5 Clean and sterilize seat back trays and hand rests of each vessel on a daily basis.
- 1.2.6 Clean and wipe with disinfectant provided onboard every vessel should cabin be contaminated with vomits or sputum.
- 1.2.7 Wear plastic gloves when undertaking cleaning duties and wash hands thoroughly on completion of cleaning duties.
- 1.2.8 Make available supplies of masks, disinfecting wipes, oral thermometer and thermometer sheaths on each vessel.
- 1.2.9 Use of disinfectant spray (ULV) in vessel cabin after daily vessel operation.
- 1.2.10 Clean and sterilize control panel in bridge after each shift.

#### 1.3 Cabin Services

- 1.3.1 Provide disinfecting wipes for passengers upon request.
- 1.3.2 Wear gloves when preparing food and drinks onboard.

#### 1.4 Masks

- 1.4.1 Provide masks to passengers upon request and used masks will be handled with special care.

#### 1.5 Super Class / Premier Class Waiting Lounges (HK Macau Ferry Terminal)

- 1.5.1 Clean and sterilize 3 times a day.
- 1.5.2 Frequent use of disinfectant spray in waiting hall.
- 1.5.3 Provide disinfectant liquid for passengers' use.
- 1.5.4 Provide an automatic disinfectant wet towel machine for passengers' use.

#### 6.1 Ticketing Offices

- 1.6.1 Clean and sterilize counters and self-service ticketing kiosks 5 times a day.

### 2. Level 2 - Serious Response Level

In addition to the measures of Level 1, the following measures will be adopted:

#### 2.1 Cleaning and Sterilization Measures

- 2.1.1 Use of disinfectant spray in vessel cabin every time after disembarkation and before embarkation.
- 2.1.2 Clean and sterilize seat back trays and hand rests of each vessel twice a day.

#### 2.2 Masks

- 2.2.1 Front line staff should wear masks while on-duty.

### **3. Level 3 – Emergency Response Level**

In addition to the measures of Level 1 & 2, the following measures will be adopted

#### **3.1 Air Filter System**

- 3.1.1 Increase frequency of routine cleaning and sterilization of vessel air filter to twice a week.
- 3.1.2 Increase vessel fresh air circulation. The entire cabin's air volume is exchanged every 3 – 4 minutes.
- 3.1.3 Open all exits during non-operation periods to maintain good ventilation.

#### **3.2 Cleaning and Sterilization Measures**

- 3.2.1 Clean and sterilize seat back trays and hand rests of each vessel upon completion of every trip.

#### **3.3 Ticketing Offices**

- 3.3.1 Clean and sterilize counters and self-service ticketing kiosks 8 times a day.