



Service Request Form 服務申請表

Serial No 編號: _____

Date 日期: _____

Time 時間: _____

Card No. 卡號: _____ Name of Cardholder 持卡人姓名: _____

ID Card No. 身份證號碼: _____ Contact Tel 聯絡電話: (_____) _____

(Same ID number as provided for card application and to be presented upon request of service)

(請填寫申請儲值卡時所提供之證件號碼並於辦理服務時出示有關證件作核對)

Please "✓" your choice of service required 請於所需服務前加上"✓"號

Service Required 所需服務

1. Lost Card 失卡
Cardholder is obliged to pay HK\$50 for replacement of lost card or request for refund of remaining value.
補領失卡或要求退還儲值卡餘額需繳付港幣 50 元手續費
2. Card Malfunction 壞卡
3. Refund of Remaining Value 退還儲值卡餘額
4. Change/Forgot Password 變更/忘記密碼
(Please be advised to change password immediately / 請於收到密碼後立即更改密碼)
5. Change of personal information 更改個人資料: (will complete in 5 working days / 需五個工作天處理完成)

舊資料 Old information: _____

新資料 New information: _____

- 6.
-
- Bonus Point Redemption 積分獎賞換領

Redemption Gift 換領禮品	Bonus Point 積分	QTY 數量	Total Bonus Point 積分合計
1.			
2.			

Total bonus point deducted 總積分扣減 _____

- 7.
-
- Others 其他 _____

Card Pick Up Location 領卡處

- TurboJET Service Centre, Shop 103 1/F Shun Tak Centre 信德中心一樓 103 號舖「噴射飛航服務中心」
- TurboJET Premier Lounge on Level 2 Macau Outer Harbour Ferry Terminal 澳門外港客運碼頭二樓「噴射飛航至尊貴賓室」
- Other location 其他地點 _____

Cardholder's Signature 持卡人簽署 _____ Date 日期 _____

Remarks: By signing this form I consent to TurboJET's staff accessing and releasing my information/password. TurboJET shall not be liable for whatsoever consequences that may arise from provision of the requested service.

本人簽署確認同意噴射飛航員工查閱本人的檔案/密碼, 任何因提供本人要求的服務而引致的後果, 噴射飛航均絕對無需負責。

For Office Use OnlyForm / Card Received at Shop 103 Premier Lounge CFT TMFT Taipa

Checked By _____ Staff No _____ Date _____

Handled by _____ Staff No _____ Date _____

Acknowledgement by Cardholder 持卡人簽收

Serial No 編號 _____

This is to acknowledge receipt of 茲確認收到: Stored Value Card 儲值卡 SVC No 卡號 _____ Password 密碼 Others 其他 _____

Cardholder's Signature 持卡人簽署 _____ Date 日期 _____