

Influenza Precautionary Measures Adopted by TurboJET

To provide a safe and comfortable journey for passengers, TurboJET has adopted a series of precautionary measures for the prevention of influenza according to the response levels announced by the Government. The precautionary measures are as follow:

1. Level 1 - Alert Response Level

1.1 Air Filter System

- 1.1.1 Increase frequency of routine cleaning and sterilization of vessel air filter to a weekly basis
- 1.1.2 Increase vessel fresh air circulation when necessary

1.2. Cleaning and Sterilization Measures

- 1.2.1 Use 1 in 49 diluted bleach to clean sterilized carpets at the exit/entrance of vessels upon completion of every trip.
- 1.2.2 Use of automatic liquid soap machine at vessels' toilets.
- 1.2.3 Use 1 in 49 diluted bleach to clean and sterilize toilets, handrails and door-handles during the journey and upon completion of every trip.
- 1.2.4 Clean and sterilize handrails of gangway before embarkation and disembarkation.
- 1.2.5 Clean and sterilize seat back trays and hand rests of each vessel on a daily basis.
- 1.2.6 Clean and wipe with disinfectant provided onboard every vessel should cabin be contaminated with vomits or sputum.
- 1.2.7 Wear plastic gloves when undertaking cleaning duties and wash hands thoroughly on completion of cleaning duties.
- 1.2.8 Make available supplies of masks, disinfecting wipes, oral thermometer and thermometer sheaths on each vessel.
- 1.2.9 Use of disinfectant spray (ULV) in vessel cabin after daily vessel operation.
- 1.2.10 Clean and sterilize control panel in bridge after each shift.

1.3 Cabin Services

- 1.3.1 Provide disinfecting wipes for passengers upon request.
- 1.3.2 Wear gloves when preparing food and drinks onboard.

1.4 Masks

- 1.4.1 Provide masks to passengers upon request and used masks will be handled with special care.

1.5 Super Class / Premier Class Waiting Lounges

- 1.5.1 Clean and sterilize 3 times a day.
- 1.5.2 Frequent use of disinfectant spray in waiting hall.
- 1.5.3 Provide disinfectant liquid for passengers' use.

1.6 Ticketing Offices

1.6.1 Clean and sterilize counters and self-service ticketing kiosks 5 times a day.

2. Level 2 - Serious Response Level

In addition to the measures of Level 1, the following measures will be adopted:

2.1 Cleaning and Sterilization Measures

2.1.1 Use of disinfectant spray in vessel cabin every time after disembarkation and before embarkation.

2.1.2 Clean and sterilize seat back trays and hand rests of each vessel twice a day.

2.2 Masks

2.2.1 Front line staff should wear masks while on-duty.

Level 3 – Emergency Response Level

In addition to the measures of Level 1 & 2, the following measures will be adopted

3.1 Air Filter System

3.1.1 Increase frequency of routine cleaning and sterilization of vessel air filter to twice a week.

3.1.2 Increase vessel fresh air circulation. The entire cabin's air volume is exchanged every 3 – 4 minutes.

3.1.3 Open all exits during non-operation periods to maintain good ventilation.

3.2 Cleaning and Sterilization Measures

3.2.1 Clean and sterilize seat back trays and hand rests of each vessel upon completion of every trip.

3.3 Ticketing Offices

3.3.1 Clean and sterilize counters and self-service ticketing kiosks 8 times a day.